



Creative Health Products
Polar Service Center Division
7621 East Joy Road Ann Arbor, MI 48105

www.polarservicecenter.com

www.chponline.com

Please use this form when sending your Polar Heart Rate Monitor for service. Print this page; fill out the requested information and return with your complete unit. We always recommend that you use a traceable and insured shipping method, such as UPS or Insured US Mail. Polar is not responsible for items lost in transit.

You can expedite your repair by including your credit card information and pre-authorizing repair charges. The amount we recommend is \$75 which will cover receiver battery, replacement transmitter (most common repairs) and return shipping. Please include a credit card number (Visa, MasterCard, American Express or Discover Card) with expiration date and security code and authorize charges to \$75. You will only be charged the cost of the actual repair. We will contact you by mail or e-mail to authorize any additional charges.

CUSTOMER INFORMATION: (Please PRINT clearly)

Billing Name: Phone:

Address:

City: State: Zip:

e-mail address:

Shipping address: (if different from billing)

Company Name: (Required for commercial addresses)

Address:

City: State: Zip:

Please list contents and quantity below:

{ } Receiver Qty: Model Serial #
{ } Transmitter Qty: Model Serial #
{ } Elastic Strap Qty:

Brief description of problem:

Please choose one:

{ } I authorize work to be carried out up to the value of: \$ (\$75 recommended) FOR CREDIT CARD PAYMENT ONLY

Credit Card # Exp date Security code
Signature: Last 3 numbers in the signature panel

{ } I would like to have a price estimate. I understand that the repair will be held until I provide payment. (We will contact you by e-mail with your estimate.)

If you have any questions please contact our Service Department, Monday – Friday from 9:00 a.m. – 4:30 p.m. EST.

800-287-5901 / service@polarservicecenter.com

If you are local – call us at 800-287-5901 9:00 a.m. – 4:30 p.m. Eastern time, for directions.