



Creative Health Products
Polar Service Center Division
 7621 East Joy Road Ann Arbor, MI 48105

Return Form

Please use this form when sending your Polar Heart Rate Monitor for service. Print this page; fill out the requested information and return with your complete unit. We always recommend that you use a traceable and insured shipping method, such as UPS or Insured US Mail. Polar is not responsible for items lost in transit.

You can expedite your repair by including your credit card information and pre-authorizing repair charges. The amount we recommend is \$75 which will cover receiver battery, replacement transmitter (most common repairs) and return shipping. Please include a credit card number (Visa, MasterCard, American Express or Discover Card) with expiration date and security code and authorize charges to \$75. **You will only be charged the cost of the actual repair.** We will contact you by mail or e-mail to authorize any additional charges.

CUSTOMER INFORMATION: (Please PRINT clearly)

Billing Name: _____ Phone: _____

Address: _____

City: _____ State: _____ Zip: _____

e-mail address: _____

Shipping address: **(if different from billing)**

Company Name: _____ **(Required for commercial addresses)**

Address: _____

City: _____ State: _____ Zip: _____

Please list contents and quantity below:

{ } Receiver Qty: _____ Model _____ Serial # _____
(See receiver lens or back cover) (see back of receiver case)

{ } Transmitter Qty: _____ Model _____ Serial # _____
(See front of transmitter) WEARLINK ONLY – see back of connector

{ } Elastic Strap Qty: _____

Brief description of problem: _____

Please choose one:

{ } I authorize work to be carried out up to the value of: \$ _____ (\$75 recommended) **FOR CREDIT CARD PAYMENT ONLY**

Credit Card # _____ Exp date _____ Security code _____
Last 3 numbers in the signature panel

Signature: _____

{ } I would like to have a price estimate. I understand that the repair will be held until I provide payment. (A post card will be sent by mail or you will receive an e-mail.)

If you have any questions please contact our Service Department, Monday – Friday from 9:00 a.m. – 4:30 p.m. EST.

800-287-5901 / service@polarservicecenter.com

If you are local – call us at 800-287-5901 9:00 a.m. – 4:30 p.m. Eastern time, for directions.