

Polar  
Lange  
Spiropet  
Harpenden  
TKK

*Creative Health Products*  
**Service Center Division**  
7621 East Joy Road Ann Arbor, MI 48105

www.chponline.com  
FAX 734-996-4650

Please use this form when sending your item in for service. Print this page; fill out the requested information and return with your complete unit. We always recommend that you use a traceable and insured shipping method, such as UPS or Insured US Mail. Creative Health Products is not responsible for items lost in transit.

You can expedite your repair by including your credit card information and pre-authorizing repair charges. The amount we recommend for Polar monitors is \$75.00, which will cover receiver battery, replacement transmitter (most common repairs) and return shipping. Please include a credit card number (Visa, MasterCard, American Express or Discover Card) with expiration date and security code. Lange, Spiropet, Harpenden, and TTK repairs can pre-authorize repair charges. A suggested amount is \$85.00. **You will only be charged the cost of the actual repair.**

**CUSTOMER INFORMATION:** (Please PRINT clearly)

Billing Name: \_\_\_\_\_ Phone: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

e-mail address: \_\_\_\_\_

Shipping address: (if different from billing)

Company Name: \_\_\_\_\_ (Required for commercial addresses)

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Please list contents and quantity below:

\_\_\_\_\_  
\_\_\_\_\_

Brief description of problem: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Please choose one:

☐ I would like to have a price estimate. I understand that the repair will be held until I provide payment. (We will contact you with your estimate.)

☐ I authorize work to be carried out up to the value of: \$\_\_\_\_\_

Credit Card # \_\_\_\_\_ Exp date \_\_\_\_\_ Security code \_\_\_\_\_

Signature: \_\_\_\_\_

If you have any questions please contact our Service Department, Monday – Thursday from 10:00 a.m. – 3:00 p.m. EST.

**800-287-5901 / [service@chponline.com](mailto:service@chponline.com) FAX 734-996-4650**

If you are local – call us at 800-287-5901 10:00 a.m. – 3:00 p.m. Eastern time, Monday - Thursday, for directions.